



# How residential landlords benefit from our cutting-edge payment platform



# A platform that understands property investors' needs

With PayProp, you can rest easy knowing your investment is cared for.



*PayProp helped us provide better service to landlords and tenants.*

Ellie Bell-Jenks  
Dourish & Day, Stafford

## Our PayProp-powered agency:

- Gives you **peace of mind** that your funds are managed professionally with every pound accounted for – down to the last penny.
- Offers a **professional rental payment platform** that understands landlords' need to know – providing unmatched visibility through the **Owner app**.
- **Keeps you informed** with accurate and timely automated communication.

# The peace of mind you deserve

Lettings management is many things, but the key for any landlord is knowing their money is accounted for.



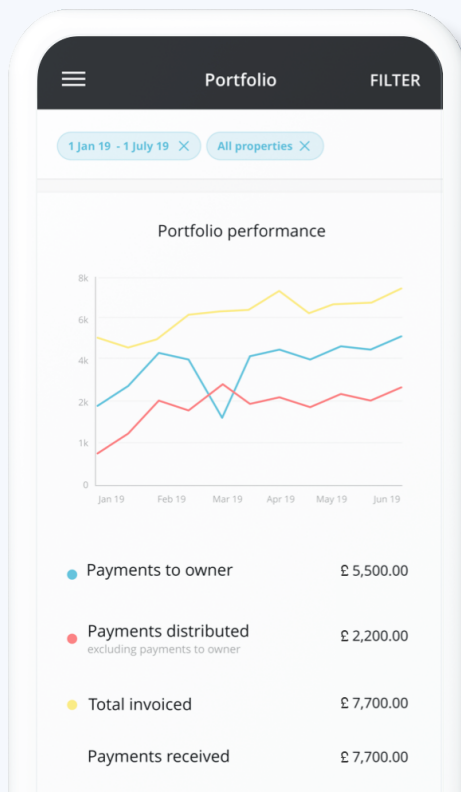
*With the old system we used to pay our landlords once a month. Now, if the tenant pays on the 1st, the landlord is simply paid when the rent comes in, automatically.*

Denis Downen  
Downen Estate Agents, North-East England

- **PayProp plugs into the UK banking system.** The numbers on your statements are not typed into our system but come directly and automatically from the bank.
- **Comprehensive transaction reporting for landlords** – the complete transparency this gives you is a cornerstone of our business.
- **Balances can be viewed live** across tenancy deposits, the Property account, and rent. This ensures tenant and landlord monies are safe and funds are available for repairs.
- **Actions are logged for every user.** Every click our team makes on the system is date-stamped and recorded.

# World-class tools for professional investors

PayProp allows us to provide a consistent level of professional service to all our clients, regardless of investment.



- We know you are busy and need information on the go. The **PayProp Owner app** (free of charge on iOS and Android) shows you every rental transaction in real time.
- Open the app at any time to **view or download detailed, up-to-date information** on all your properties.
- **Access your full owner statements** showing every tenant's position, invoices and any outstanding payments.

# Caring for your investment

Our mission is to generate the highest possible return and longevity on each asset we are entrusted with.



*Having PayProp has made the management of arrears and the payment process to landlords quicker, easier and more streamlined.*

Ashley Froment  
Griffin Residential, Grays

- PayProp warns us when any transaction is made or action is performed on the platform and **lets us act quickly**.
- PayProp flags **tenant arrears in real time** so you no longer have to wait until later in the month to know if you are owed money.
- PayProp helps us minimise and recover arrears by setting up and approving **automated payment reminders** to late payers.
- You get a **'Property account'** – a separate client account to put aside funds for maintenance. We help you set an amount and keep you informed of any transactions made to keep your property in top condition.

# Global best practice, local knowledge

PayProp is an international rental payment platform with operations in the UK, US, Canada and South Africa.



*Landlords are getting paid on the day the rent hits our account and there's no delay. There's no waiting for anyone to hit a button or log in to a banking system.*

Elaine Clappison  
Lime Property, Hull

- Since 2004, **PayProp** has helped **thousands of lettings agencies** manage their rental payment admin efficiently and accurately and give their landlords the best possible service.
- Combining banking, accounting, communication and lettings management in one bank-integrated platform, PayProp has **automated millions of rental payment transactions** and administrative tasks.

# We're with you 24/7

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Thousands of letting agencies worldwide are powered by PayProp.

[www.payprop.co.uk](http://www.payprop.co.uk)

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